

Skilled Technicians Fill Labor Gaps for CPG Manufacturer

SUPPLEMENTAL TO LONG-TERM SUPPORT CASE STUDY

CUSTOMER CHALLENGES



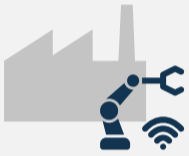
Aggressive
Growth Plan



Labor Shortage in
Rural Location



Competitive
Labor Market



The unionized pet food manufacturer's state-of-the-art greenfield facility utilizes high automation and robotics, which requires highly-skilled technical talent.

ATS SOLUTION

With regional, multi-craft technicians skilled in maintaining equipment found in consumer packaged goods manufacturing, ATS was chosen to swiftly resolve their new production line challenges related to maintenance and parts inventory.



6

6 short-term technicians
were on-site at the plant
within 30 days



4.2x

Within 12-18 months,
support grew to 25
long-term technicians



4

4 scheduler/planners
added to support the
addition of 2-3 new lines

PARTNERSHIP & GROWTH

As a proven, valued partner, the manufacturer expressed interest in additional services ATS provides.



ATS team participates
in manufacturer's
meetings and trainings



Expanding maintenance
support to 44+
technicians



Continued storeroom
& line expansion
support